

From: PSI Channel Operations Team <examops@psionline.com>

Sent: Monday, February 5, 2024 2:50 PM

Subject: We Value Feedback! - Test taker survey engagement

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Dear TCA

We value feedback!

We are very pleased to see amazing positive feedback from test takers when completing the satisfaction survey which is presented at the end of every exam.

Over 95% of test takers have stated they are extremely satisfied with the test centre staff and so we would like to take this opportunity to thank you all for the continued high standards being maintained at centres and the great experience being offered to test takers.

In a bid to increase engagement we request you to encourage all test takers to complete the satisfaction survey before ending the exam!

Kind regards

Exam Operations Team

Skills For English

PSI Services



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